

## "First Timer Trial" Offer

Terms and Conditions apply. This offer is valid at all Sydney Pole locations where Pole/Aerial Trial classes are scheduled. Offer is for 1x Pole or Aerial Trial reservation per person. Access is for attendance to 1x Pole or Aerial Trial class. Pre-booking is required and schedule options are subject to change. Must be 18 years or older. Offer cannot be redeemed for cash, catch up classes, other class types, practice time, privates nor transferred to other people. First Timer Trial Offer is only valid to new customers who (1) currently do not have an active Sydney Pole Member Package or (2) formerly held a Sydney Pole Membership/Class Pass and (3) have not previously redeemed this offer or former Intro Trial offers in the last 12 months. See [www.sydneypole.com](http://www.sydneypole.com) for further details.

## "SP Exclusives: New Studio Queenslander" Offer

Terms and Conditions apply. "SP Exclusives: New Studio Queenslander" offer is made by Sydney Pole to eligible recipients only. Only accounts for existing and new clients residing in Queensland to primarily attend Brisbane City or Capalaba are eligible for this offer. For Sydney Pole clients residing in Queensland between April 2, 2021 AEDT to May 23, 2021 AEST, 2020 Service Pricing applies to Member Packages. Non-Queensland residents are subject to Section 3.1 of the Member Terms. Excluded from this offer: (1) Other SP Exclusives and, (2) Casual Class Session pricing will apply 2021 Services Pricing effective as of April 2, 2021.

2021 Services Pricing will apply to all accounts for existing and new clients residing in Queensland effective as of May 24, 2021. It will apply to Activation Payments, scheduled Member Payments and Late Member Payments for Member Packages on Access Levels 1, 2, 3, 4, 5 and 6. 2020 Service Pricing expires for all Queensland clients of Sydney Pole Pty Ltd (ABN 69 149 383 148) on May 23, 2021 11:59PM AEST. See [www.sydneypole.com](http://www.sydneypole.com) for further details.

## "Badass Bundle" Offer

Terms and Conditions apply. Limit of 1 per person. "Badass Bundle" offer is made by Sydney Pole to eligible recipients only. This offer is valid for redemption from 6PM (AEST) 2 October 2020 to MIDDAY 12PM (AEDT) 9 October 2020, or while supplies last. To be eligible, the customer: (1) has not previously activated a Member Package (Standard, SP Exclusives or equivalent) with Sydney Pole between 11:59PM (AEST) 12 June 2020 to 5:59PM (AEST) 2 October 2020; (2) has accurate and completed profile details on their active Sydney Pole Account with good standing; (3) has activated a Member Package between 6PM (AEST) 2 October 2020 to MIDDAY 12PM (AEDT) 9 October 2020; (4) has provided the full Activation Payment at time of Member Package activation; (5) the email has been delivered by the customer within 48 hours of Member Package purchase as instructed; and (6) Sydney Pole Customer Care team can successfully access this email to confirm consent to an account eligibility check. Offer will take up to 14 days to process on the customer's Sydney Pole Account. Activation Date of 1x Class Session and 1x Practice Session ('Sessions') will be the date of the next Scheduled Date for Member Payment, with a validity

up to a maximum of 14 days. Customers will forfeit unused sessions in the event of the Member Package being terminated by them or Sydney Pole. See [www.sydneypole.com](http://www.sydneypole.com) and [www.sydneypolestore.com](http://www.sydneypolestore.com) for further details.

## "Movement 101 Collection" Offer

Terms and Conditions apply. Limit of 1 per person. "Movement 101 Collection" offer is made by Sydney Pole to eligible recipients only. This offer is valid for redemption from 6PM (AEDT) 18 November 2020 to 11:59PM (AEDT) 22 November 2020, or while supplies last. To be eligible, the customer: (1) has not previously activated a Member Package (Standard, SP Exclusives or equivalent) with Sydney Pole between 11:59PM (AEST) 12 June 2020 to 5:59PM (AEDT) 18 November 2020; (2) has accurate and completed profile details on their active Sydney Pole Account with good standing; (3) has activated a Member Package between 6PM (AEDT) 18 November 2020 to 11:59PM (AEDT) 22 November 2020; (4) has provided the full Activation Payment at time of Member Package activation; (5) the email has been delivered by the customer within 48 hours of Member Package purchase as instructed; and (6) Sydney Pole Customer Care team can successfully access this email to confirm consent to an account eligibility check. Offer will take up to 14 days to process on the customer's Sydney Pole Account. Activation Date of 2x Class Sessions will be the date of the next Scheduled Date for Member Payment, with a validity up to a maximum of 14 days. Customers will forfeit unused sessions in the event of the Member Package being terminated by them or Sydney Pole. See [www.sydneypole.com](http://www.sydneypole.com) for further details.

## SYDNEY POLE CONTACT US

If you have any questions concerning your Sydney Pole Account or this policy, please contact our Customer Care team by email:

[info@sydneypole.com](mailto:info@sydneypole.com)